

Gault and Banks Expose Apparent Insurance Fraud Scheme en route to North Carolina Arbitration Victory

On October 11, 2021, a Charlotte, North Carolina arbitrator returned an award in favor of a national retailer represented by Win Gault and Jake Banks. Claimant sought damages under the Telephone Consumer Protection Act (“TCPA”), the Fair Credit Reporting Act (“FCRA”) and state law. Citing numerous examples of Claimant’s untrustworthiness raised during the retailer’s presentation of the case—including an apparent insurance fraud scheme uncovered by Gault and Banks — the arbitrator found in the retailer’s favor.